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**4-3 Journal: Tester**

**What elements of the user stories were the most helpful in developing your initial test cases?**

As the product tester for SNHU's travel booking software, I find user stories to be incredibly valuable in understanding what customers expect from our product. Acceptance criteria are important as they define what needs to be completed for a story, which helps us create effective test cases. User stories also provide insight into our work and help us gain knowledge about the software system. Crafting small, well-defined stories can help our team develop and test quickly. By combining positive and negative feedback from user stories, we can create meaningful test cases. To ensure a story is "done," it should clearly articulate user requirements and be easily testable.

**What was missing from the user stories that would have been helpful?**

I am in the process of developing test cases to assess the effectiveness and functionality of the product, using user stories as a basis. However, to establish precise metrics and create more accurate test cases, I require additional information. Specifically, I need details regarding the user's role, the issue they are experiencing, and their reasons for desiring a particular feature or change.

**How might you go about getting this additional information?**

to get more information for the user stories, it's important to schedule meetings with stakeholders, product owners, and end-users. During these meetings, it's crucial to ask open-ended questions to gain a better understanding of the context, goals, and requirements. This will help ensure that the user stories are detailed and accurate.

**Create a sample email that would effectively relate to your needs and prompt a proper response. Be sure to identify the recipient of the communication and the specific information you expect to receive.**

To: product owners

Subject: User Story Clarifications

Hello,

I have looked at the user stories and am developing test cases for the different features to determine whether the product passes or fails. I need a bit more detail so that I can use more specific metrics to clearly define my test cases. Can you answer the following questions for me? User Story One

• Is there a specific limit for the maximum and minimum price rates?

• Would you prefer the destination list on a single page or presented individually as a slideshow?

• Will the vacation filter be specific to certain types, or will it encompass all types of vacations?

User Story Two

• What kinds of column headers would you like to see for types of vacation?

• Would you like the trip name, location, prices, and description to be sorted by user ratings as well?

• Are we going to allow the user to specify a price range?

• Would you prefer a brief one-line summary, or a more detailed description complete with images?

User Story Three

• Do we want a list of deals for the upcoming user story, including flights in the travel package?

• Do we want to set a limit on the number of days for the travel package?

Thanks,